Sebastian Rossello

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Education

- University of Florida Class of 2021, B.S. Chemical Engineering

Work Experience

- *Southern Company,* Data Application Analyst   October 2022 – Present
  - Administrator to over 50 servers using the Aspen InfoPlus.21 Historian, ensuring daily operation through troubleshooting, maintenance, and applying hot fix patches when necessary.
  - Executed upgrades and migrations for existing Aspen InfoPlus.21 Historians, transferring them to the newest versions to ensure longevity and availability of data.
  - Assisted end-users with issues using software within the Aspen Suite of products.
- *AVEVA,* Product Support Engineer   June 2021 – October 2022
  - Provided technical support for several companies using the PI Suite of software within the energy and power distribution industry including PI Data Archive, PI Asset Framework, and PI Vision.
  - Expanded OSIsoft's official knowledge base through customer facing documentation and articles regarding the PI Suite of software.
  - Enabled customer success through support via phone, email, or web channels to assist with a variety of complex technical challenges with a satisfaction rate of 5.0/5.0.
- *Florida Crystals*, Summer IT Intern   June 2018 – August 2018
  - Assisted a broad range of customers remotely through phone, email, and web channels to ensure smooth operations in both an office and factory setting.
  - Worked with scripts interfacing with Windows Active Directory and SAP to facilitate daily operations between IT and other departments.
  - Gained experience working and problem solving in a small, client-facing team.

Proficiencies and Trainings

- PI Asset Framework
- PI Data Archive
- PI Vision
- Programming Languages: Java, Python, and SQL (Certified)

- Aspen InfoPlus.21
- Aspen Process Explorer
- Aspen SQLPlus
- Proficient with the Agile Software Development Cycle.

Involvement

- *AIChE, Member*: *Attending* meetings to help professional development regarding chemical engineering, with interest in AIChE's sustainability programs.
- *Suncoast High School Computer Club, Vice President:* Organized events, and assisted students with personal and educational programming projects.

Personal Projects

- *GrüvAPP:* A website prototype that used PHP, SQL, and JavaScript to send messages and launch video chats between users.